

# K.I.S.S. Canvas for \_\_\_\_\_

The Customer		Value Proposition			Marketing & Sales			Financials
Segments	Pains	Features	Benefits	Competitive Advantages	Get	Keep	Grow	Value Model
<p>Each row starts with a 1 post-it note that contains an in-a-tweet description of the customer. To its right add another post-it indicating the market size for this customer segment.</p> <p>For each customer segment add a new row of post-its following the same pattern.</p>	<p>For each Customer Segment add notes detailing the Pains they experience. For this column and all the columns to the right line each set of post-its up in the same row as the Customer Segment they apply to.</p>	<p>1. Describe the Features of your product(s).</p> <p>2. Describe your product(s) development status:</p> <ul style="list-style-type: none"> <li>* An idea on a napkin?</li> <li>* A slide deck / wireframe walkthrough?</li> <li>* A crude, but functioning prototype?</li> <li>* Product live, customers paying, not ready to scale?</li> <li>* Completed, scalable product?</li> </ul>	<p>Detail the Benefits delivered by your features. Tip: Benefits should map directly to Pains.</p>	<p>Start each row with a description of a competitor / class of competitors. To the right of this add notes detailing your substantial and sustainable Competitive Advantage(s) vs that competitor. Tip: Competitive Advantages should relate directly to your solution's Benefits.</p>	<p>AKA Channel</p> <p>Start each row with 1 post-it naming a channel and if it is direct or indirect, physical or digital. Examples:            * Direct &gt; Digital &gt; Ads on Facebook            * Indirect &gt; Physical &gt; Retailers</p> <p>To the right of each named channel add post-it's summarizing the key Channel Metrics you must optimize in order to successfully use this channel. Examples:            * Cost-per-click, click-through-rate            * Revenue per linear foot of shelf space per day</p> <p>If applicable, to the right of the Channel Metrics post-its add notes about the Channel Deciders. Channel Deciders are the key people/roles at the Channel whose support you need. Examples:            * Child, parent (for direct sales of products for kids)            * Manager of section-of-store, overall store manager, regional manager (for retailers)            * Programmer, Project Lead, Chief Technology Officer (for enterprise software)</p>	<p>AKA Retention</p> <p>Briefly explain how you earn your customer's continued patronage. Is there a "Scorecard" you can develop and provide to customers so that they clearly see the value you delivered?</p>	<p>AKA Expansion</p> <p>Summarize future solutions you could offer existing Customer Segments in the future.</p> <p>Below all of the Customer Segment rows you can indicate other Customer Segments you believe you could expand to some day.</p>	<p>For each customer segment add post-its that detail:</p> <ul style="list-style-type: none"> <li>* Value: What value (ideally revenue) do you receive.</li> <li>* Model: How do you receive it? One-time payments? Recurring subscription? Is there a long delay before payment?</li> <li>* Price: What do you charge? Is there one price, or are there multiple pricing options?</li> </ul>
		<b>Cost Structure</b>						
<i>Capital</i>		<i>Fixed</i>			<i>Variable</i>			
<p>List your sizable, one-time commitment of resources to create assets of lasting value. Examples: Food cart, land, computer equipment, machinery, development of intellectual property.</p>		<p>List your expenses that are unchanged across different applications/do not scale on a per-unit basis with your product. Examples: salary, rent, insurance, travel.</p>			<p>List the costs that vary depending on the amount of production of goods or services. Examples: materials used for each new item produced, staff-hours clearly tied to delivering another instance of the product.</p>			